

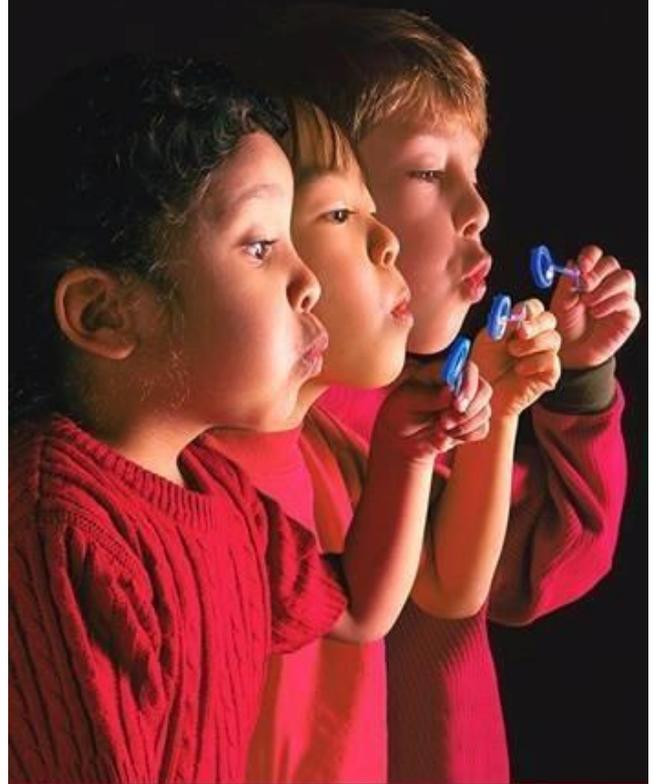
Annual Report 2017



FICE

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E A C H C H I L D D O E S M A T T E R



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1. REPORT OF THE PRESIDENT OF FICE-INTERNATIONAL 2017

The aim of this report is to present the work and activities realized by the Executive Committee and the President of FICE International in 2017. The team currently consists of the following members: Hermann Radler (President); Emmanuel Grupper (Vice-president); Bettina Terp (Secretary General); Rolf Widmer (Treasurer) and Katerina Ivanova (Technical Assistant).

1. The 3-Year Strategy of FICE International (2016-2019)

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The 3-Year Strategy was introduced at the Federal Council in Kisumu, Kenya, **28th March 2017**. The Strategy was voted and accepted by the representatives at the Federal Council meeting in Kisumu. The key elements of the Strategy include:

- Provision of professional development opportunities for both FICE members and professionals outside the organization through the FICE Academy;
- Participation and organization opportunities for exchange of knowledge and good practices;
- Dissemination of the work of FICE International and increasing its influence through improving the access of the broad publicity to FICE's scientific work;
- Improving FICE's administration and organizational capacity in 4 ways: establishing a permanent head office of the organization in Sofia, Bulgaria; establishing a Fundraising office; creating and keeping FICE's database; developing a strict Code of business;



- Broadening FICE's Network by attracting new members of the three kinds - National Sections, Organizational Members and Individual Members. A special emphasis is put on strengthening and increasing the number of individual members;
- Creation of a task-force for provision of first aid and care for children in crisis situations.

In 2017, the president and his team realized several activities aimed at achieving the Strategic goals.

With regards to the first goal, the idea of **"FICE Academy"** was further developed by establishing a new working group, led by Jennifer Brooker and including members from Austria, Australia, Bulgaria, Croatia and Serbia. The result from their active work is the idea to join hands with Hermann-Gmeiner Academy. A proposal was prepared to the Board of Hermann-Gmeiner Academy. The Board agreed, and Hermann Radler and Jennifer Brooker met with Christian Honold and Christian Posch of the Board in Innsbruck on March 15-16 where the concrete proposal was created, and all options explored. The result was the creation of a 12-month programme which will operate around the theme of ***Linking global thinking to local practice***. After the approval of the proposed programme by both Boards, the programme will be put into action. Furthermore, after one-year testing period, the organizations will have the opportunity to decide whether to continue this joint venture by signing a Memorandum of Understanding.

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Regarding the second strategic goal, in the reporting period, FICE International has been represented in several Working Groups in Geneva, organized by the Child Rights Connect NGO Group, of which FICE is part. A very important result to which FICE's participation has contributed is the development and launching of the International Inter-Agency MOOC **"Getting Care Right for All Children: Implementing the UN Guidelines for the Alternative Care of Children"**, in which thousands of child and youth care professionals had the opportunity to exchange knowledge, thoughts and ideas.

With regards to the dissemination of FICE's scientific work, much has been done by the Editorial Board of the organization since the 33rd FICE Congress in Vienna, 22-25 August 2016, especially in view with gathering and publishing papers that were presented during the Congress. More information can be found under **5. The Editorial Board's work**.



Since 2016, FICE International has **increased its organizational capacity**. At the Federal Council in Kisumu, Kenya, a decision was taken to establish a permanent head office of the organization in Sofia Bulgaria, along with the office of the president, which moves every 3 years with the selection of a new president. Another very important decision was to extend the technical assistant's contract to a full-time contract. A new website of the organization was created, aiming towards a more modern interface and functions, a restricted part for members and the ability to access it from any device.

FICE has taken first steps towards the creation of its **Database**. A Database of the members was created, and information was collected about most of the members. Furthermore, an **interactive map** of FICE's members, can be found on its website. Now the interactive map features two layers - one of them showing all FICE members around the world and the other - presenting the results from the **International Child and Youth Care Mapping Survey**, carried out during the FICE Congress in Vienna. Further layers are to be added to the interactive map, presenting the members of all national sections, their focus of work and their willingness to cooperate with other similar organizations around the world. (For more information about the map and survey, please see the information under **2. The establishment of working groups and their results**.)

In the reported period, FICE International's **membership applications** have increased significantly, with a total of 5 applications from organizations in 2017 and 1 from individuals, including applications from countries where FICE was not represented before (Congo, Uganda, Turkey and Portugal).

2. The establishment of working groups and their results

To enhance the active involvement of FICE representatives in the Federal Council meetings and also develop new ideas for action in relevant directions, the working groups were created in 2014 and started to be an integral part of the Federal Council meetings. The communication between the members of various working groups has increased and stepped outside the framework of the annual Federal Council meeting, by using the power of modern technology.



There are currently 8 working groups, some of which have led to many heated debates and generated new ideas and outcomes:

I. Unaccompanied minors

An action plan was elaborated on the subject “**Unaccompanied Minors**” and the communication among the members was led by the group leader Emmanuel Grupper (FICE Israel). The goal is to improve the unaccompanied minors’ lives by developing practical models for work with unaccompanied minors. Members in this group are representatives from the following FICE National Sections: Austria, Bulgaria, Germany, Israel, Netherlands, Switzerland, Spain and U.S.A. The main outcome of the work of this group was the conference “Back to Childhood - Good Practices for Work with Unaccompanied Refugee Children”, that took place on 14-15 October 2015 in Sofia, Bulgaria, where several good examples for working with unaccompanied refugee children were shared and discussed.

II. Quality Standards and Mapping

The working group was devoted to investigating quality standards in the field of child and youth care. The members came up with the idea to create an interactive map with information about child and youth care practices and methods used in different countries around the world, as well as training opportunities and qualifications of professionals working in the field.

Information about 44 countries, from 150 respondents was collected during the 33rd FICE Congress in Vienna (22-25 August 2016). The information is already displayed in the form of interactive world map: <https://www.ficeinter.net/copy-of-interactive-map>. The future goal is to add information about as many countries as possible by collecting information on an on-going basis. Inputs from both FICE members and organizations outside the network will be highly appreciated.

III. Sexuality in child and youth care

The group is currently working on organizing an international conference in 2019 in the Netherlands. The focus of the conference should be:

- How to apply guidelines in practice?



- What kind of dilemmas and difficulties do professional working with children, youngsters and parents experience with regards to the topic of sexuality?

The aim of the conference will be to share good practices, proven methods, working factors, professional standards. The main topics to be included will be: Healthy sexual development; Social media; Risky sexual behavior / Cross-border / delinquent sexual behavior; Sexuality in dependence relationships (trafficking in human beings); Gender identity, LHBT; Professionalization, profile training; Legal system, victim definition 18-18

IV. *Leaving Care*

The goal of the working group is to look for good practices and innovative solutions to improve the situation of the youngsters after leaving the care system.

V. *Social Inclusion*

Since 2015, the working group has been collecting examples of activities and publications on inclusion and placing them on the website. At the working group meeting in Almelo additional examples were discussed and published on the website.

At the FICE congress in Vienna in 2016, the keynote "Inclusion - Hopes and Realities" also drew attention to the importance and difficulties of the process of inclusion. One of the main outcomes of the working group was a Booklet "Inclusion", based on the papers, presented at the FICE International Congress in Bern, Switzerland, held in October 2013.

VI. *Expansion and accessibility of FICE International*

Dated at 8th May 2015 at the FICE Federal Council meeting at Belgrade, this group is based on helping facilitate "How to establish the FICE in their own country at the beginning", "how to expand our network in different region" & "how to access or share the information among different countries" as the aim and formed.

VII. *FICE Academy*

The idea of "FICE Academy" was further developed by the newly established working group, led by Jennifer Brooker and including members from Austria, Australia, Bulgaria, Croatia



and Serbia. The result from their active work is the idea to join hands with Hermann-Gmeiner Academy. A proposal was prepared to the Board of Hermann-Gmeiner Academy. The Board agreed, and Hermann Radler and Jennifer Brooker met with Christian Honold and Christian Posch of the in Innsbruck on March 15-16 where the concrete proposal was created and all options explored. The result was the creation of a 12-month programme which will operate around the theme of ***Linking global thinking to local practice***. After the approval of the proposed programme by both Boards, the programme will be put into action. Furthermore, after one-year testing period, the organizations will have the opportunity to decide whether to continue this joint venture by signing a Memorandum of Understanding.

VIII. *Revision of the Code of Ethics and Quality for Children Standards*

The existing Code of Ethics of FICE International was created by a Working Group chaired by David Lane in 1997. The main idea was that professionals, such as social workers or pedagogues should be committed to a certain set of ethical guidelines in their work with children and young people. The working group will review the Code of Ethics and update it in view with new developments in the field.

3. The development of FICE International network and development of regional networks

With regards to this point, much effort was done, and positive results were achieved. At the Federal Council in Kisumu, Kenya, the applications of FICE Croatia, FICE Bangladesh, SOS - Children's Villages International and the renewed FICE Denmark. FICE Croatia, FICE Bangladesh, SOS - Children's Villages International were accepted as associate members of FICE International and the decision regarding FICE Denmark was postponed.

In 2017 5 organization applied for membership: "TOUNGA", Republic of Congo, International Child Welfare Organization (ICWO) from Uganda, Fairstart Foundation from Denmark, Hands of Action, Uganda, CICS.NOVA, Faculty of Social Sciences and Humanities of the Universidade Nova de Lisboa (FCSH/NOVA) from Portugal. Furthermore, 1 person applied for individual membership: Murat Derin from Turkey. Their applications will be reviewed at the next Federal Council.



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The two continental networks - FICE Europe Network and FICE African Network have been more active than always.

FICE Europe Network has undergone some positive structural changes, as well as new Statutes, accepted at the Vienna Congress. FICE Europe is one of the 5 campaign leaders of the “Opening doors for Europe’s children” campaign, along with Hope and Homes, IFCO, SOS CVI, Eurochild. In 2017 FICE Europe carried out a successful conference on the Quality of Alternative Care for Children and Youth in Europe in in Esztergom, Hungary. The conference was jointly organized by FICE Europe and Hungarian Directorate-General for Social Affairs and Child Protection, on the occasion of celebrating 20th anniversary of FICE Europe and 20 years of the Hungarian Child Care Law.

FICE African Network held 2 face-to-face meetings in 2017. FICE African Network went through some positive changes, as well, revising the Marketing document providing further clarity to the vision, objectives, activities and benefits of national chapters who are members of FICE Africa. Fundraising concept paper has been developed and approved. It is now ready to be used to source projects funding. FICE Africa has further increased its influence and continues to act as a strong regional platform for exchange of good practices and experience. The Safe Park program was replicated to Zambia and Kenya. West Africa has shown interest, too, and Lebanon through the Himaya organization with the support of Rolf Widmer from FICE International has established Safe Parks as well.

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4. Improving communication among FICE members as well as between FICE and partnering organizations and the broad publicity

The president of FICE International undertook several activities to improve the communication with members as well as to get in contact with members who were not very active before. Since the beginning of his presidency he got in contact with all national presidents either by e-mail or in person. In 2017 he visited many national sections and organizations, where he attended events, working meetings, conferences and held speeches. Among them were: Germany, Romania, Bulgaria, Estonia, South Africa, Czech Republic, Hungary, Finland, Brazil



In order to improve the communication among members and the structure of the network, a decision was taken at the Federal Council in Kisumu, Kenya, to extend the contract of the technical assistant to a full-time contract. The main tasks of the technical assistant include: Updating the FICE International website with information about National sections and other members; Supporting the organization of conferences and congresses; Maintaining communication with the members regarding upcoming events; Communication with new members; Preparation of documents – official letters, invitations, etc.; Preparation of the annual reports in collaboration with all national sections and members; Preparation of e-Newsletter once in 3 months; and other tasks, directly assigned by the members of the Executive Committee.

A very important activity that was started in 2017 as a pilot activity was the development of the “Ambassadors system”. The aim of this system would be to increase FICE’s influence, to promote its goals and to establish contact with potential new members of all kinds (organizational or individual). People who have worked/studied, have connections or influence in specific countries or organizations, would be appointed as “Ambassadors” of FICE International by a decision of the Board. Based on specific strategies these Ambassadors will act as “liaison officers”. Their travel costs and allowance will be reimbursed by FICE. Three people have been officially elected to work as Ambassadors so far: Tuhinul Islam for Turkey, Jennifer Brooker for the Commonwealth and Marcela Sanz for RELAF.

Another very important activity was the representation of FICE at working groups organized by the international NGO group Child Rights Connect. In 2017 FICE was represented by Olgica Cekic, who was directly appointed by the Federal Council. FICE International was part of the development of the International Inter-Agency MOOC course “Getting Care Right for All Children – Implementing the UN Guidelines for the Alternative Care of Children”. Since 2016 FICE International is a member of the Steering Group, composed of the following international stakeholders: Better Care Network, Centre for Excellence for Looked After Children in Scotland (CELCIS), Hope and Homes for Children, International Federation of Educative Communities (FICE), International Federation of Social Workers, International Social Service (ISS), RELAF, Save the Children, SOS Children’s Villages International & UNICEF. The SG, with support of OAK foundation, has been working for development of massive online open course (MOOC) as an important tool to promote the use of the UN Guidelines for the Alternative Care of Children and ensure they inform the basis and inspiration for policy and practice globally.



5. The Editorial Board's work

Active members:

Prof. Jim Anglin, Canada

Prof. Silke Gahleitner, Germany

Dr. Anna Schmid, Switzerland

Prof. Friedhelm Peters, Germany

Prof. Varda Mann-Fedder, Canada

New members:

Charel Schmid, Luxembourg

Dr. Anita Bugrund Isakov, Serbia

Prof. Shigeyuki Mori, Japan

The editorial Board's activity was centered since the FICE International congress in Vienna in August 2016 on publishing material based on presentations in the Congress. All presenters in the Vienna Congress were invited to elaborate on their presentation and present it in the form of a professional article. Two options were presented to them. Those with a more practical orientation were directed to the CYC-Online. A monthly electronic journal part of the CYC-NET network. In December 2017 the monthly issue of CYC-Online (No. 226), was dedicated to the 33rd FICE World Congress and 2nd CYC World Conference. For this special issue, Emmanuel Grupper was invited to be guest editor together with James Freeman the actual editor of this journal.

The more scientifically oriented material was directed to the electronic journal of the University of Victoria (International Journal of Child, Youth and Family Studies – IJCYFS). These articles were thoroughly edited and reviewed by Jim Anglin and Silke Gahleitner. This was a very long and time-consuming process that enabled most of the papers to be published at the end of it. We are very proud and satisfied that only very few authors didn't make it until the end of the process. In December 2017 appeared the first part of FICE SPECIAL ISSUE with 10 articles. This was IJCYFS. In May 2018 the second volume of FICE special issue appeared with another interesting and well edited 8 papers. Altogether the contributions were from 14 different countries. During the work on these publications we were informed about the passing of our dear Editorial Board Member Dr. Carol Kelly from the USA. In both Journals we introduce nice and moving pieces in memoriam to our dear Carol.



2. Report of FICE African Network

National chapters participating in FICE Africa	Active participants in the FICE Africa are: Zambia, Kenya, South Africa and Lesotho The following countries have not been participating regularly: Ghana, West Africa and Ethiopia.
Meetings and conferences held	FICE Africa held two face to face meetings in 2017 in Johannesburg in South Africa in February and in Kimberly during the FICE South Africa conference. The meeting held in 9 th - 10 th February 2017 was financially supported by FICE International and the following delegation were able to attend: Zambia, Lesotho, Kenya and South Africa. The second meeting was held on the 5 th July 2017 during the FICE Africa (NACCW) 21 st biennial conference held in Kimberly attended by delegation from Kenya, Zambia, Ghana, Lebanon, Lesotho, South Africa and FICE International represented by the FICE International President Mr Hermann Radler
Associations	The importance of professional associations for child and youth care workers was discussed at the meeting held during FICE South Africa (NACCW) conference in July 2017. Financial support was requested from FICE International and UNICEF South Africa for the development of documents and received an indication that such will be considered. So far the following countries that have established and registered professional associations are: South Africa, Zambia and Kenya. Lesotho is in the process of establishing its own. FICE South Africa has committed to supporting any national chapter interested in starting an association.
Projects	South Africa continues to share its knowledge and skills with other countries. The Safe Park program was replicated to Zambia and Kenya. West Africa has shown interest too and Lebanon through the Himaya organization with the support of Rolf Widmer from FICE International have established Safe Parks as well. - FICE-Kenya has established a fully fledged Youth Friendly Centre where biomedical services are offered within a youthful atmosphere.
Documents to support the work of FICE Africa	FICE Africa has revised the Marketing document providing further clarity to the vision, objectives, activities and benefits of national chapters who are members of FICE Africa.



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	<p>Fundraising concept paper has been developed and approved. It is now ready to be used to source projects funding.</p>
International activities undertaken	<p>Attendance to FICE International Federal Council and conference held in Kenya – Kisumu in February 2017</p> <p>Delegates from the different national chapters attended the 21st FICE Africa (NACCW) biennial conference in South Africa – Kimberly in July 2017</p> <p>FICE Africa was represented at the 20th anniversary conference held in Hungary in Esztergom in September</p>



3. Report of FICE Europe Network

<p>National sections participating in FICE Europe Network</p>	<p>FICE Austria, FICE Bosnia and Herzegovina, FICE Bulgaria, FICE Croatia, FICE Denmark, FICE Germany, FICE Israel, FICE Macedonia, FICE Luxembourg, FICE Netherlands, FICE Romania, FICE Switzerland, FICE Serbia, FICE Spain, FICE Hungary, NENESZ Hungary</p>
<p>Meetings and conferences held</p>	<p>In 2017 FICE Europe celebrated its 20th Anniversary with a conference in Hungary, organized in collaboration with Hungarian Directorate-General for Social Affairs and Child Protection.</p> <p>The Conference on Quality of Alternative Care for Children and Youth in Europe took place on 18 -19 September in the Szent Adalbert Training, Spiritual and Conference Center in Esztergom, Hungary. Aim of the Conference is to reflect on the quality of alternative care for children in Europe over the past 20 years and look at how our visions are far from reality, as well as to closer elaborate the following specific issues: Care leavers; Drug addiction among children/youth in care; Alternative care of children with disabilities; Alternative care solutions for unaccompanied migrant minors.</p>
<p>Projects and campaigns</p>	<p>FICE Europe is part of the Opening Doors Campaign. The vision of the OD Campaign is strengthening families and ending institutional care across Europe. The Campaign wants to achieve this by promoting the transition from institutional to family – based care, as well as by improving the quality of life of children and young people in, at risk of entering, or leaving institutional care. The OD Phase II Campaign is coordinated by the International partnership, composed of: Eurochild, Hope & Homes for Children, FICE Europe, International Foster Care Organization (IFCO) and SOS Children’s Villages International.</p> <p>FICE Europe is involved in the European Observatory for good practices “PROMOTING SUSTAINABLE COMMUNITIES AND SUSTAINABLE DEVELOPMENT”, organized by ENSACT(European Network for Social Action) and partners: European Association of Schools of Social Work EASSW, European association of training centres for socio-educational care work FESET, International Federation of Educative Communities FICE Europe, International Council on Social Welfare ICSW Europe, International Federation of Social Workers IFSW Europe, PowerUs, service users in social work learning partnership, Social Work and Health Inequalities Network SWHIN</p>



Collaboration with other organizations	FICE Europe Network established a partnership with the European Social Network (ESN). A meeting was organized, where Gitta Griffioen (President of FICE Europe Network), Alfonso Montero (Executive Director of ESN) and Katerina Ivanova (Technical Assistant of FICE International) discussed possibilities for future collaboration between the two organizations. The meeting took place on 25 August in London. As a result of the meeting, a close partnership between the organizations was developed. The first steps of this partnership included informing each other about events, activities, initiatives.
Upcoming events	A General Assembly of FICE Europe will be held and a new president and Board of FICE Europe will be elected. In the beginning of 2018 Gitta Griffioen resigned from her position as president due to personal issues.



4. Reports of the National Sections



FICE Australia - Full member

President: Jennifer Brooker

Members: 6

New members: 3

In 2017 FICE Australia members were working together with other FICE members on International projects i.e. FICE Academy and Interactive map.



FICE Austria - Full member
President: Hermann Radler
Members: 15

Projects realized:

ABEONA: FICE Austria was partner in the European project ABEONA funded by the ERASMUS+ programme (2015-2017) on the topic Care Leaver and their transition to an independent life with special focus on their vocational integration. In the frame of this project, in 2017 FICE Austria worked out the Evaluation Report, participated in the Transnational Meeting and Final Public Event. The project was successfully finalized in September 2017.

EUROPEAN VOLUNTARY SERVICE: FICE Austria is accredited as coordinating, sending and hosting organization of the European Voluntary Service within the ERASMUS+. Youth in Action programme. In 2017, FICE Austria started with a new project called "New ways of learning for Care Leavers through short-term volunteering". Six Care Leaver from Austria (in three rounds of two volunteers) will go to Latvia for a short term volunteering of one month with the partner organization Jaunatne par in Cesis/Latvia. The first two volunteers have finalized their volunteering period in December 2017.

FORUM – FOR Unaccompanied Minors: transfer of knowledge for professionals to increase foster care. This two-year project started in September 2017 under the lead of the Italian organization "Fondazione L'Albero della Vita Onlus". FICE Austria is coordinating the implementation of the project in Austria. The aim of the project is to (further) develop placement of Unaccompanied Minors in foster families as well as the development and implementation of trainings for child and youth care professionals and foster families in the partner countries and in Europe.

DEVELOPMENT OF QUALITY CRITERIA FOR ALTERNATIVE CARE IN AUSTRIA: This project started in November 2017 aiming at starting an Austrian wide dialogue to develop a criteria catalogue for quality assurance in child and youth care facilities in Austria as well as at raising awareness for the importance of standardized quality criteria.

Other activities:

Opening Doors Campaign II: Since 2016, FICE Austria is national coordinator of the Campaign "Opening Doors for Europe's Children". The priorities for Austria in the frame of the Campaign are (1) Quality standards assurance in alternative care, (2) Improving the situation of placement of unaccompanied migrant minors and (3) Professionalization of foster parents.



In the frame of the Campaign FICE Austria established a working group on quality in alternative care. This working group was the starting point for the above mentioned project on the development of quality criteria for alternative care in Austria.

Study visit to Israel: From 20th to 29th October 2017, a group of 13 participants from Austria - professionals in the field of child and youth care - travelled to Israel to get insights into the child and youth care system of Israel. The study visit was prepared and accompanied by FICE Israel.

International Expertmeeting Careleaving: FICE Austria participated with a group of two care leavers and two experts in the International Expertmeeting Careleaving from 16th to 20th November 2017 in the Netherlands.

Participation in events:

Austrian Youth Award 2017 Ceremony: The award ceremony took place on 19th November 2017 in the City Hall of Vienna. Out of 151 projects, five projects in each of the categories „Your projects“, „National Youth Work“, „Erasmus+: Youth in Action“ were awarded with the recognition award and one project in the categories „National Youth Work“ and „Erasmus+: Youth in Action“ with the main prize. The main award in the category „Erasmus+: Youth in Action“ went to the „International Youth Exchange: Be the change!“, coordinated by FICE Austria in Vienna in August 2016. More than 50 young Care Leaver from 15 countries came together in this youth exchange to share their experiences, future plans, hopes and dreams and to work out together 10 standards for the transition to an independent life. The culmination of the youth exchange was the involvement in the „33rd FICE Congress and 2nd CYC World Conference: Together Towards a Better World for Children, Adolescents and Families“.



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FICE Bosnia and Herzegovina - Udruzenje za brigu i zaštitu djece - Full member

President: Nedžad Hadžić

Members: 30

New members: 10

In 2017 FICE Bosnia and Herzegovina implemented the project Diagnostics to inform experts who will in future be able to carry out observation and diagnostics with young people who are in conflict with the law in partnership with the Ministry of Justice to the Department of education of male children and young people.

FICE Bosnia and Herzegovina completed the first module of the project, defined as questionnaires that can be used in all social institutions that care for juveniles in conflict with the law.

There were several professional seminars with the judicial authorities have been given the instrument to be used as a tool in assessment and diagnosis of young people.

This project was implemented by experts FICE Switzerland.

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We did not organize public events, but we followed the events of FICE International and FICE Europe.

At the beginning of the year, we had a visit to President FICE International.

FICE Bosnia and Herzegovina did not organize public events, but followed the events of FICE International and FICE Europe. Young people from FICE Bosnia and Herzegovina visited Ezsteregom in Hungary.

In 2017 FICE Bosnia and Herzegovina realized educational visits to Austria, visited the crisis centers and worked on the concept of such a crisis center in Bosnia and Herzegovina.

At the national level, FICE Bosnia and Herzegovina was involved in the adoption of legal acts related to the policy on the care of children without parental care or children who are in conflict with the law.



FICE Brazil - Full member
Celso Veras Baptista - President of Neca
Isa Maria F R Guar - FICE-BRAZIL coordinator
Dayse Bernardi - FICE-BRAZIL coordinator

Projects and actions 2017

2017 was a very difficult year for social work in Brazil because of the political and economic crisis that we have been living since 2015. All the public and private investments for the training actions have diminished, so that each organization has turned mainly to its survival during the period.

In addition, there are 20 projects that are being discussed in the National Congress, aiming at changes in the laws, especially in the Child and Adolescent Statute, in order to facilitate the adoption process, speeding up the studies that nowadays guarantee a more intense work with the families of the children, lowering of the penal age as a response to the increase in violence. We mobilize to change or minimize planned changes, not always successfully, as there is a conservative backlash in the country that has gained a lot of political power.

In 2017, NECA achieved a greater rapprochement with the **Pro-Family and Community Movement**, which has a wide network already articulated in the country. This partnership will make it possible to expand the debate on working with children and families throughout the country.

The FICE BRASIL website was just finalized - <http://www.ficebrasil.org.br/>.

Even so, Neca has had a central role in two mobilization events to discuss changes suggested in the Protection Law, with approximately 100 people in each, which has demanded many articulations and technical and political discussions to avoid a setback in achievements in recent years.

In the area of training for socio-pedagogy, social management and collaboration project, especially to improve the management of the public policy of special protection, there was good work, which is reflected in the following data:

Training for educator’s residential care for children	39,54%
Training about foster care for children	2,15%
Training for management, the methodologies of attendance and intersetorial relations of the policy of special social protection	32,19%



Training for the communitarian, social and educational work with youth offender	13,24%
Study, research and propositions for public policy	12,87%

TOTAL PARTICIPANTS: 4380 PROFESSIONALS

Among the achievements of 2017, we highlight the participation in the Global Forum of Latin America and Two mobilization events to discuss changes in the Protection Law, with approximately 100 people in each.

Below are the most important projects completed in 2017 considering their technical and political impact:

1. **"IV International Seminar on the Quality of Child and Adolescent Care Services: The Right to Family and Community Coexistence"** was held, which aimed to present and discuss situations and practices of care and protection of children and adolescents in alternative care. Young people who live or lived in institutional or family care services were invited to contribute to their reading about the services and to make recommendations. This was a highlight of the event, as was the case in Vienna at the FICE Congress.

The seminar was attended by the President of FICE INTERNATIONAL Dr Hermann Radler (FICE Austria), who held a workshop on "Challenges and paths to work with children and adolescents: international experience" and gave a talk on "International adolescents and young people living or living in institutional or family care services and the importance of preparing for adult life.

FICE SWITZERLAND representative, Dr Phil. Anna Katharina Schmid presented the project "Creating futures: collaborative quality development in institutional shelters in Switzerland and Hungary" and helped mobilize participants from Curitiba, Paraná.

The event was attended by leading researchers in the area and had an audience of approximately 250 people, who came from various areas of the national territory. In this issue, we invite young people who live or lived in institutional or family care services to contribute to their reading about the services and their recommendations. This was a highlight of the event, as was the case in Vienna at the FICE Congress.

2. In 2017, FICE Brazil completed the **Training Project of the Socio-educational care professionals of residential care in the Municipality of São Paulo**, contracted by the Municipal Secretariat of Social Assistance and UNESCO. The scope of the project presented a triple challenge: to build a good team of work that guarantee quality to the process of formation of 38 classes and 1500 participants; to carry out a good partnership with the governmental staff - the Special Protection team, and UNESCO that are responsible for the project and its implementation and, finally, to establish an organizational and logistical base to facilitate the implementation of the classes for the ten (10) teachers involved.



The project included among its specific objectives the preliminary knowledge of the demands, interests, challenges and institutional dynamics of the services. This was done by collecting data on the reality of the population, technical visits and four focus groups. The evaluations of the project were very positive and showed us the need for continuous training to achieve more effectiveness in relation to the improvement of work.

3. About 500 professionals participated in the **Training on the Municipal Social Service System (SIMASE)**, carried out at the request of the Municipal Department of Social Assistance and UNESCO and directed to social workers and psychologists who work with adolescents who received judicial measures but live in community. In this course, there were also invited professionals from other areas of social policy, including Education, Health and Work.

The city approved a Socio-educational Municipal Decennial Plan in 2016, whose recommendations were also discussed in the course.

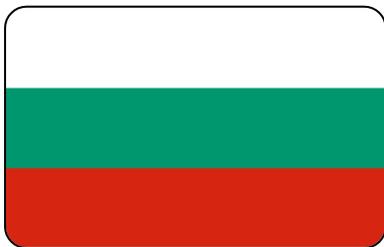
The evaluation presented the good results of the project, but we consider that a later approach will be necessary to allow some themes to be deepened. This project also allowed the realization of a survey of the greatest difficulties of professional practice.

4. With a final report presenting **The Theoretical and Methodological Subsidies for The Elaboration of a Proposal for The Care of Children and Adolescents That Live in The Street, Or Stay in There for Work**, this relevant action of the NECA was concluded. It allowed an approximation with the Human Rights Policy for the child and the adolescent, and with the representative councils of organized civil society. As in other issues that are constantly stressing the public agenda, the question of street children has challenged public power over the years in search of solutions that, due to their complexity and reiteration, require a constant resumption of social mobilization for the cause.

The work of systematization, research and advice was organized based on the actions of a Working Group defined to discuss and present a proposal of municipal policy for children and adolescents in street and street situations. The proposals were the result of a broad process involving 200 people over time.

The final document elaborated by Neca presents the trajectory of the Working Group, the ways and methodologies of the work process and the legal parameters for the construction of a policy of attention to street children in São Paulo. The theoretical and methodological subsidies for the formulation of the Municipal Policy resulting from the research carried out were analyzed, as well as the programs, projects and services aimed at street children and adolescents in the city of São Paulo already created in the last 30 years.

The policy proposal was discussed and constructed in several forums with different participants and resulted in a document that should be discussed by the municipal government to finalize the Municipal Policy of Attention to Children and Adolescents in the Situation of Street and in the Street of the Municipality of São Paulo, with propositions for the implementation and reordering of services and programs.



FICE Bulgaria - Full member
President: Dashenka Krалеva
Members: 43

Projects realized:

- Project „Developing Child Rights Centers for Children in Conflict and in Contact with the Law”, funded By Velux Foundation, in the framework of which FICE-Bulgaria opened a child rights center in the town of Vratsa. As a result from the agreement with the Vratsa municipality the later provided for free for the period of the project (until 2019) the premises of the center. Repairs were made and equipment was bought. The social service started working with clients at the beginning of April 2017. The team of the center consists of a social worker, psychologist and legal advisor.
- Project “CYCLES - Child and Youth Caretakers Financial Literacy and Entrepreneurship Skills”, FICE Bulgaria is a partner in a “CYCLES” project under “Erasmus+”. The leading partner is FH JOANNEUM (University for applied sciences, Graz, Austria), and among other partners are: IKJ (Germany), Groupe SOS Jeunesse (France), Therapeutic Communities (Austria), Fundacja Samodzielni Robinsonowie (Poland). The project aims at improving the knowledge and abilities of professionals, working with children and youngsters in the area of finance and entrepreneurship. As a result of this, the professionals will be able to transfer this knowledge and abilities to children and young people with whom they work and to better prepare them for an independent life. The project will be implemented for 24 months. The main product which will be developed during the project is the training program. It will consist of 6 modules. The members of the consortium will work together for its creation by sharing the specific experience in the field. In February 2017 FICE Bulgaria applied with a project “U.P.G.R.A.D.E – United professionals for Generating Resources for Adults Delivering Education”, under EC “Erasmus+”, KA1 – Training mobility for trainers in the educational area for adults. After the project has been highly evaluated by the National Erasmus+ Agency in Bulgaria, The Association was invited to sign a beneficiary agreement. The implementation of the project started in November 2017. The project activities will be implemented for 15 months. Austrian organization “Therapeutic communities-Austria” is a partner of FICE - Bulgaria. The project goal is raising the capacity of FICE-Bulgaria for delivering high quality trainings for adults working in the area of care for traumatized children and young people. Project objectives:
 1. Raising the key competencies of the training staff of FICE Bulgaria in order to improve the quality of teaching and learning for it to answer better to the requirements of the social and educational area specialists.
 2. Improving the foreign language competences of the organization staff.
 3. Achieving higher level of internationalization of FICE - Bulgaria through raising its attractiveness and international dimension as a training organization for adults.



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Other activities:

In 2017 specialized trainings were made in Sofia, Svoge, Etropole, Kostinbrod, Ardino, etc. in which took part a total of 144 professionals.

Herman Radler, President of FICE-International and Fice Austria provided trainings on important and up-to-date themes:

- “Sexual Pedagogy”
- “Trauma Pedagogic”
- „Broken Windows Theory“ or how to help our children not to perpetrate violence and theft?”

In 2017 the President of the Association made an assessment of the service quality provided by Therapeutic Communities-Austria. These activities will continue in 2018.

In 2017 the Association provided supervisions of teams from different social services- Center for Social Support (CSS) - Etropole, CSS-Ardino, CSS- Costinbrod and Complex for Social Services for Children and Families- Roman.

Participated in:

FICE International Federal Council in Kenya, 26 March - 2 April, Kisumu, Kenya; Annual meeting of the National Network for children.



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FICE Czech Republic - Full member
President: PaedDr. Bc. Jana Koubová
Members: 180
New members: 7

Public events:

In 2017 FICE Czech Republic organized 2 specialized conferences and 1 international conference in Plzeň with attendance of president FICE Hermann Radler.

Furthermore, sport games and art concert were organized for children in institutional care, as well as National theater ballet attendance.



FICE Croatia - Associated member

President: Ljiljana Ban

Members: 9

New members: 9

Projects realized:

1. NEEDS ASSESSMENT OF RESIDENTIAL CARE FACILITIES and INSTITUTIONS, research.

Target group: employers of residential care facilities and institutions.

Main objective: To explore possibilities of cooperation of child care institutions, NGOs and University and to improve it.

Impact: 20 (out of 22) child care institutions for children without adequate parental care and for children with behavioral problems participated in the research via on-line questionnaire. Results were presented on two big events – international conference "Child maltreatment and well-being: Contemporary issues, research and practice" in Rijeka and VIII. National conference for social workers "Social work in the World of changes" in Šibenik. Also results are shared with our partners and members in order to adjust their projects to the needs of residential care facilities and institutions.

2. EVALUATION OF EVENTS IN KENYA, evaluation

Target group: Participants of FICE events in Kenya

Main objective: To explore satisfaction of participants with organized events. To improve organization of future FICE events.

Impact: 142 participants evaluated different events organized in Kenya. Results were shared with all FICE International members

Public events:

1. STUDY VISIT IN THE FRAME OF THE International consortium for social development. Activities of FICE Croatia were presented to 30 International experts, participants of ICSD conference.

2. PRESENTATIONS OF FICE EVENTS IN KENYA to students of the Faculty of social work (30) and students of elementary (100) and secondary schools (50) in Zagreb.

Other activities:

1. FICE CROATIA joined and became National coordinator for Croatia in pan European campaign Opening doors. From March 2017 until December 2017 within campaign we gathered 10 organizations from different part of Croatia in the field of prevention, foster care and residential care.



2. Publication of the article in the expert journal "The Yearbook of Social Work": The Conference review -FICE PROFESSIONAL EXCHANGE VISIT AND INTERNATIONAL CONFERENCE "CHILD AND YOUTH CARE IN A DEVELOPING WORLD-GLOBAL PERSPECTIVE"

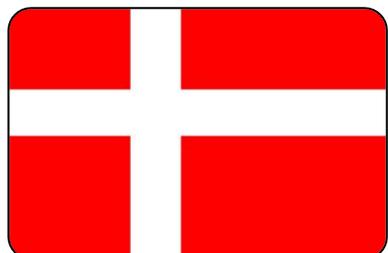
Participated in the following events:

1. PRESENTATION ON THE INTERNATIONAL FICE CONFERENCE IN KENYA: Lucija Vejmelka, PhD, presented residential care in Croatia
2. PRESENTATION OF RESULTS OF THE FICE CROATIA'S RESEARCH on the International Conference "Child maltreatment and well-being: Contemporary issues, research and practice" in Rijeka
3. PRESENTATION OF RESULTS OF THE FICE CROATIA'S RESEARCH on the VIII. National conference for social workers "Social work in the World of changes" in Šibenik.
4. PRESENTATION OF THE FICE CROATIA AND OPENING DOORS CAMPAIGN on the expert meeting organized by Institution for children and youth without adequate parental care "Maestral" in Split.
5. PARTICIPATION in the FICE EUROPE'S CONFERENCE IN ESZTRAGOM, Hungary
6. PARTICIPATION in the FICE Europe's International Youth Exchange event „Video perspectives“ for care leavers in Zamardi, Hungary.
7. Co-coordination of FICE Europe's International Youth Exchange event „Video perspectives“ for care leavers in Zamardi, Hungary.
8. PARTICIPATION in the IFCO Conference „Setting sail from the safe port“ in Valetta, Malta



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FICE Denmark - membership applicant

Fice Denmark has a website (www.fice.dk). It is updated with information about activities we want to work with:

Unaccompanied children – a social pedagogical challenge & Developing a social pedagogical method to help children in residential homes to communicate on social medias.



FICE Finland (Central Union for Child Welfare (CUCW)- Full member
Chairman of the Board: Professor Pentti Arajärvi
Members: 131 (93 NGOs and 38 municipalities or federations of
municipalities)
New members: 1

Projects realized:

Coordinated two grant programmes funded by STEA (Funding Centre for Social Welfare and Health Organizations):

- 1) Final year of the Emma & Elias programme (2012–2017). The aim was to promote the health and social wellbeing of children (under 15 years of age) and their families. Altogether 55 NGOs and associations were involved in the programme.
- 2) Coordination programme *Kaikille eväät elämään* ("Opportunities in life for everyone", 2017–2020) includes 23 programmes of NGOs working with children and families. The aim is to promote equal opportunities for children and families, to reduce inequality and to prevent generational exclusion.

Preparation of the third STEA funded project *Perheet keskiöön!* ("Families to the centre!", 2018–2020). It is the coordination programme for 54 NGOs. It aims to link the support activities and services organized by NGOs to the family centres around the country. The programme supports local development work with six NGO county agents.

Realized a project with Metropolia University of Applied Sciences focusing on the "Right of the Child to Participate in His/Her Rehabilitation – assessing the child's best interests" (2014–2017)

Participated in

- a project Social Investment Bond (SIB) for children, youth and families
- projects and other cooperation with Estonian and Russian NGO's and authorities (main themes: child welfare and children with disabilities)
- a project "Family-friendly company" organized by the Family Federation of Finland. CUCW was awarded by the Family-friendly company badge in November.

Public events:

- Held 10 national seminars (over 2000 participants) and 4 international seminar on various child welfare issues together with other NGO's, public authorities and other networks.
- Held one workshop for children and young people. Organized two experience libraries in which young experts by experience were borrowable books.
- Organized programme in cooperation with our member organizations in SuomiAreena which is a public debate forum held in July in Pori.



- Celebrated the 80th anniversary.
- Realized other cooperation with Estonian and Russian as well as Nordic NGO's and authorities.

Advocacy work:

- Made about 40 statements, comments and motions and several public hearings on draft laws, committee reports and memoranda, international conventions etc. related to children's rights and child welfare.
- Was represented in about 90 bodies, committees, steering groups, expert groups and networks set up by public authorities, NGO's and other networks (both national and international).
- Realized three consultative committees (preventive child welfare, child and family oriented child welfare and the implementation of child welfare) and two other committees.

Communication:

- Published 5 reports (including a survey on Finn's parenting attitudes and methods: https://www.lskl.fi/materiaali/lastensuojelun-keskusliitto/kuritusvakivalta_kysely_tiivistelma_en-1.pdf)
- About 30 expert writings and articles
- Published a magazine "Child's World" (monthly), 6 member bulletins (about 200 subscribers), 24 press releases, 39 blog posts, 14 videos, 6 animations and 14 other visualizations.
- Sent 45 newsletters "Mail from the field" (about 2000 subscribers).
- Sent 4 newsletters with "News from the world" (about 1300 subscribers).
- Sent 7 newsletters with news from the library and information service (about 1177 subscribers).
- Maintained www.lastensuojelu.info (information about Finnish child welfare for immigrants in 10 languages).
- Maintained website www.lapsenoikeudet.fi (information about UN Convention on the Rights of the Child).

Campaigns:

- Realized an advocacy campaign together with 21 NGOs before the municipal elections.
- Realized a national campaign "Bring Your Child to Work Day" together with the Finnish Ombudsman for Children and the Ministry of Employment and Economy of Finland (<http://www.lapsimukaantoihin.fi/in-english/>)

Participation in events:

- Is a member of 8 national and 5 international organizations. Cooperates actively with many international human rights organizations.
- Staff members held over 80 presentations and speeches in national and international events.
- Organized an exchange with FICE-Netherlands in May and participated in FICE seminar in Hungary in September.



FICE Germany- Internationale Gesellschaft für erzieherische Hilfen (IGfH) - Full member

President: Dr. Hans-Ullrich Krause

General Manager Mr. Josef Koch

Members: 1500

Bodies: 9 (meetings two times in a year)

Special active Members: 180

Meetings:

Trainings and Workshops for the staff in residential care, foster care and day care: 16

Expert-Conferences: 7

(Themes: Unaccompanied minor refugees in child care, Development of child and youth care law, Work with parents in foster care, Inklusion, Care Leaver ...)

Symposium (100 – 350 people): 9

Themes; Day care and kindergarden, Female unaccompanied minor refugees, rights of care Leavers, Partizipation and Socio-pedagogical provisions, Migration and the development of residential Care and Foster Care...)

Publikations:

Books: 3 (Complaints in Residential Care, Partizipation in Residential Care, Needs of Care Leaver)

Newspaper: Forum Erziehungshilfen

Published 5 issues of the journal FORUM

ERZIEHUNGSHILFEN, Circulation 2 600.

Published Fore Online – monthly newsletter of the IGfH; 12 issues p.a.

Published expertises: 4 (mainly dealing with questions of foster care)

Official statements and declarations: 7

Projects:

Care Leaving and Transition: 4 Projects

Foster Care:

Advertise oft the government by the reform of Law

Participation: 2 Projects

Day care: 1 Project



FICE Hungary - Full member

President: Rita Dóka

Members: 267

New members: 35

The aims of FICE Hungary are to support the education of children in childcare in a more family-like environment for the sake of their success in social integration.

FICE Hungary has faith in addressing the children directly. Mainly FICE Hungary organizes programmes and situations where they can express themselves. Furthermore, FICE Hungary finds it extremely important to help specialists working in this field.

12 countries, almost 40 children's homes and group homes participated in FICE Hungary programmes organized in 2017. There are more and more cases when children living with foster families participate in these programmes.

Altogether 19 volunteers helped with the work of the organization during year 2017.

Programmes

In July FICE Hungary organized a camp with the aim of environmental protection with the support of Würth Fund. This was the 23rd occasion. This time it was in Pilisszentkereszt where 62 children living in childcare were invited. There were children from all over Hungary: 32 kids living with the foster families, 28 kids living in childcare and 4 kids living in group homes.

FICE Hungary celebrated a jubilee, since there were 2971 children in previous camps so in last year's camp there was the 3000. child.

FICE Hungary organized the Children's Parliament for children living in childcare since 2001. This was a great opportunity for them to share their views, experiences in childcare. This was a two-day session and preparation with 29 children and 12 guardians. Half of them arrived from children's homes, 40 per cent from group homes and 10 per cent from foster families.

On the first day there was the preparational training. On the second day there was the actual plenary session. The main topics were: preparing for adulthood in childcare, requesting aftercare, and also searching for other alternatives after the age of 18. We found it important to have these themes at the parliament since the main topics were the same of the Conference in 2017 which celebrated the 20th anniversary of children's Law in Hungary.

Participating in research



- Examining the use of drugs of female careleavers - We visited a few children's homes where we interviewed them. We are currently arranging an article with the results.
- Sexually exploited children in the child protection profession

We are planning another research about successful practices in children's homes. Also we are planning a professional competition and publishing a related online volume in the themes of police and childcare.

Publications

There were a few publications of members of FICE Hungary and also published a study:

- The international perspectives of childcare by Hegedűs Judit
- Methods of education with children's eyes by Dóka Rita
- Becoming a victim by Topa Zoltán

Foreign relations

FICE Hungary was asked to write an article for the FICE International Conference in 2016. 'Child and youth Protection in Hungary by Judit Hegedűs and Márta Fekete.

Public activities

- Was asked to proof read a material about the methods of protection of children in schools by the Hungarian Educational Authority.
- Applied for the accreditation of Burn Out training. We started this training in 2010 and now we are reviving it.



NENESZ, Hungary - Organizational member of FICE

President: Mr. Tamás Gósi

Members: 55

New members: 20

The target group is aged 0-24 children and young adults and foster families. The main activities were:

- Sport camps (July, October) for 100 children
- Theater programs and performances for 1400 children and young adults
- publishing of a book as a result of 2 memoir writing competitions
- 2 memoir writing competitions
- Christmas party and presents for nearly 200 families
- CIF membership
- Mulberry Bush Organization membership
- Supporting "Hair cut for a smile" events in child care homes -
- Big contest of little chefs competition in Nagyszakácsi
- "You have the world" concert in November for 1500 children living in child care homes

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In 2017 NENESZ published a book of our 2 memoir writing competitions. It contains true stories, own experiences of the child care system in Hungary.

Altogether about 4000 people (children, young adults, families, foster families) took part in our sport and cultural programmes. They emphasized the importance of talent development.

One of our colleagues took part in a CIF programme in Switzerland for 3 weeks.



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FICE India - Full member

President/Chairperson/Director: Malay Dewanji, Hony. General Secretary, Liberal Association for Movement of People (LAMP)

Members: 54 representatives from 45 member organizations

New members: 9

FICE-India and Children's rights

Under the guidance of the FICE India, **Shishu Jagat** has been successfully functioning as a Network of Organisations of Children at risks, in collaboration with LAMP and many other organizations. Recently all of the members of FICE-India have been very active in strengthening different kinds of activities of "Shishu Jagat", because it is strongly felt that the leadership of children at risk must be developed through their own initiatives for their own empowerment.

Apart from the regular grassroots level activities of Shishu Jagat , the following major activities have been undertaken in collaboration with FICE-India and its member organisations especially LAMP, during the year 2017.

Major Activities undertaken during the year - 2017:

Several socio-cultural action programmes have been specially designed for the identified 2,250 children at risk (Street and Working Children, Children of Leprosy-sufferers, Commercial Sex Workers, HIV/AIDS infected persons and Prisoners etc,). These programmes have been specially organized for the deprived children to meet their own socio-cultural and education needs and also to develop the children's leadership. The target children are provided with bridge education, residential care, vocational training and advocacy, awareness generation for their mainstreaming into the civil society.

a. Open Shelter for boys and girls at risk : Three member organizations of FICE India – LAMP, GUP and GPFSC have been successfully running four Open Shelters for Boys and Girls at Kolkata with the financial support of the Government. of India and the State Government of West Bengal. LAMP has been successful to run two "Open Shelters" for 25 boys in each centre- Surya Sen Street, Kolkata and Siliguri town; GUP(Gana Unnayan Parshad) Has been successfully running one "Open Shelter for 27 boys at risk, at Kasba, Kolkata, and GPFSC(Gandhi Peace Foundation South Calcutta) has been successfully running one Open Shelter for 30 girls, at West Chowbaga, Kolkata.

Besides, each Open Shelter is supported by three Contact Points covering about 100 children(Both boys and girls) at risk. Thus about 500 children at risk are supported by 3 member organizations of FICE India. LAMP under the leadership of the FICE-India, has been exploring the possibilities of extending sponsorship support towards about 200 street children, by motivating different member units of the FICE International.



b. Sports for children: Education center level sports have been organized every year for all children coming to total education centers(TECs). Prizes for successful children and individual consolation prizes for every participant have been arranged from the organization. Successful children from TEC level sports have represented their concerned TEC in the Central level sports.

c. Excursion programme: This programme has been arranged for 99 selected children at risk, from different centers only after having written permission of their parents or legal guardians. Organized once a year, children have participated spontaneously and they all have enjoyed the day long trip to nearby location- Rajarhat, North 24 Pgs.

d. Day observation: Important national and international days have been observed through organizing meetings on the relevant issues such as National Children's Day, National Literacy Day, International Women's Day, Indian Independence Day, National Teachers' Day etc. These meetings have been organized to make community people aware specially reaching out to deprived children in every corner.

e. Sit & Draw competition: These programmes have been specially organized for the children of all the "Total Education Center(s)". As a part of organizing special days these programmes have been organized for them. Necessary drawing materials like-drawing sheets, pencils, erasers, crayons have been supplied by FICE-India . Drawing materials have been given to the children at risk as gift.

f. Awareness generation programme on Elimination of Child Labour: This programme was held at the Sevashree Hall,, Kolkata -700009, in collaboration with Liberal Association for Movement of People (LAMP) and FICE-India. The main objective of the programme was to create mass awareness on ill effects of joining work force at early childhood stage thereby elimination of child labour. The programme was started at around 12-00 noon, with a sit & draw competition for the children who previously joined in work force, now studying at different child labour elimination schools. The main participants of the programme were 224 children and the concerned child welfare activists.

g. Vocational training for youths(18-35 years) at risk: Several vocational training programmes on different trades like Tailoring and Knitting, Beauty and Fashion Design, Driving, Computer basics, Computer Hardware, Computer Accounting(Tally), Mobile phone repairing , Nursing and Home Care etc. have been successfully organized by LAMP and its associate organizations, at Kolkata, Chennai and Bengaluru cities, under the guidance of FICE-India and 827 poor youths have benefitted in the year-2017. Moreover, entrepreneurship development and personality grooming programme have been successfully undertaken for all these youths at risk.

h. Residential School-Hostels Programme for the deprived children: Three hundred children of three residential school-hostels (Cossimbazar School, Haranath School and Saheed Smriti Mandir), run with the support of the both Union and West Bengal State Governments, under the scheme - Sarva Siksha Mission, benefit from full time education and full meals and all other needs, which are run by two important FICE-India member organizations namely – LAMP and GUP, in the north and south Kolkata within the area of Kolkata Municipal Corporation.

The key objectives of this programme are as follows:

- To provide full time education to children at risk;
- To protect children at risk from hunger;
- To ensure school enrolment of all children at risk;



- To improve socialization among children belonging to all castes and class;

i. Child Rights & Library Development programme: The child leaders of the Shishu Jagat have been successfully running their small library(ies) in Kolkata city. This library was set up for street and working children and children at risk with the assistance of the Hong Kong University and its students in 2007. Members of Shishu Jagat use libraries for their better education.

j. It is now planned by LAMP to start a Child Counselling and Guidance Centre at its Central office – Kolkata. Moreover, it is planned to start a “Research Fellowship Programme” from 1st July, 2018, at Kolkata for the Indian and International students at Master Degree level. As a very nominal charge each student will be charged with Euro 5.00 per day, for the total expenses including board and lodging .

Publication of Wall Magazine(s):

Children of Shishu Jagat of all TECs run by its network member organizations across the country are encouraged to bring out ‘Wall Magazine’ in their respective schools/education centres. These wall magazines give ample opportunities to these children at risk to express their opinions and aspirations on any subjects or issues they face by posting their articles, poem, drawings and other such compositions to share with each other. Through this process, children become more creative and attentive to their learning.

A committee comprised with the potential children, the teacher and the coordinator of the programme is formed in every school and institutions for publication of wall magazines from time to time. Children are provided with sketch pens, colors and painting brushes, pens & pencils from respective institutions for finalization and publication of the wall magazine(s) from time to time. They are also given necessary orientation training for best output in this regard.

Publication of News letters:

All children of network organizations of FICE India and its associate “Shishu Jagat” across the country contribute their writings like stories, poem, drawing, sketches in their own languages for publication of a children’s magazine namely –‘Shishu Jagat’ in periodic intervals. These are actually expression of their feelings and understanding of their lives and the community they live in. This magazine gives an ample opportunity to these children at risk to share their problems , joys and sorrows with others, especially the children of same category who are living in different parts of India. Children who cannot express themselves through writings are encouraged to draw pictures and sketches which depict their understanding of life, community, nature , world, people , god and so many other things. This magazine also give these children at risk to express their aspirations and struggles, which they have been undertaking in their life.

FICE India has been taking necessary initiatives for publishing newsletters on different issues related to the area specific problems and aspirations of the children at risk across the country. Network member organizations of FICE India, active in different parts of India support the initiative for publishing these newsletters in local languages of the children. Accordingly , children at risk of respective areas are encouraged to contribute their writings, opinions and understanding of the problems they face as well as their suggestions for solution of the same in these newsletters, which are published from time to time throughout the year. During the reporting year, a consolidated magazine of the aspirations of the children at risk is going to be published on the National Children’s Day - 14th November, 2018, in the name of “SHISHU JAGAT” in Bengali and Hindi languages.



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Besides, it is planned to publish an Edited volume on “Street and Working Children of the World”, will be published by the FICE India, which will cover the situation on the above issue in 15-20 countries throughout the world. As the undersigned has completed his doctoral thesis on “**The Problems of Street Children: A Sociological Study of Kolkata, India**”, the forthcoming volume will be edited by the undersigned along with an expert on the subject and related with the FICE International.

Annual General Meeting of the FICE-India:

On 1st December, 2017, the Annual General Meeting of FICE-India was held at the registered office of the “Liberal Association for Movement of People”, Pratapbagan, Bankura -722101 and 45 representatives of the member organisations of the FICE-India, actively participated in it. The Annual Report and Audit report were submitted and discussed and passed unanimously. New Executive Committee of FICE India with 9 members was formed.

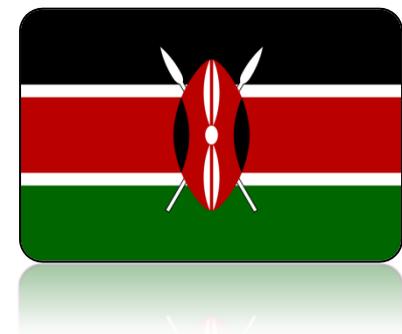
Before concluding this report, we convey our sincere thanks to all the members of the FICE-INDIA, and other country organizations of the FICE International especially the new President and Executive Committee members of the FICE International, for extending their helping hands and generous support towards our activities among the Children and youths at risk for their comprehensive development and empowerment.



FICE Israel - Full member
President: Prof. Emmanuel Grupper
Vice-president: Yoav Appelbaum
Members: 521
New members : 17

In 2017 FICE Israel:

- New programs for care-leavers were developed by Yoav Apelboim
- Participated in a public hearing in Israeli Parliament, constituting a parliamentary lobby group regarding public support for residential education and care facilities and the children living in them
- Hosted and organized a study-visit and seminar for a group of FICE-Austria
- Hosted and organized a study visit and seminar for a group of FICE-Romania
- Participated in the Federal Council and seminar in Kisumu, Kenya
- Participated in the FICE-Europe seminar organized in Hungary



FICE Kenya - Full member
President: Simon Peter Otieno
Members: 34
New members: 7

Partner activities

FICE-Kenya members participated in several activities including

- Make me smile Kenya- Establishment of One Youth friendly Centre where youths access free comprehensive sexual and reproductive health services with the support of two youthful trained nurses.
- Held a youth annual event where youths participated in various competitions including Public speaking, games and dancing.
- Gave out business start-up kits to young mothers after care which included tailoring machines, baking ovens and hairdressing kits.
- FICE-Kenya participated in a psychosocial support to post election violence victims to school going children
- MMS-K was awarded an umbrella status to support 22,000 Orphans and Vulnerable Children.
- MMS-K launched AIDSfree project supporting pregnant and lactating adolescent Girls of between 9 and 19 years old.
- FICE-Kenya launched a new office in Homabay County

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FICE International Federal Council Meeting

The federal council meeting was held on 28th March 2017 at ACACIA Hotel Kisumu bringing together several FICE national Section heads. This was the first such meeting hosted by an African national section in Africa.

The Federal Council is the Decision making organ of FICE International.

FICE International Conference

The above conference under the theme "Child and Youth Care in a Developing World – Global Perspective" took place on the 29th March 2017 at ACACIA Hotel Kisumu from 8am to 11.00pm culminating with a Cultural Dinner Night.



Highly experienced child and youth care professionals from across the world gave very inspiring and educative presentations from which FICE Members benefited. Participating professionals came from Argentina, Australia, Austria, Bangladesh, Bulgaria, Croatia, Israel, Netherlands, Kenya, Scotland, Serbia, South Africa and Zambia, representing 46 organizations

Hon Jenipher Kere, the County minister for Education, youth and culture was very supportive of the event. The Kisumu County first lady officially opened the conference.

FICE International Professional Exchange program

The professional exchange is a platform for knowledge exchange and networking between child and youth care professionals and the local organizations.

16 International professionals participated in this the professional exchange program and were hosted by 8 local organizations.

Professional Exchange Workshops

Parallel with the professional exchange visit to the host families, FICE International professionals held workshops for local experts. Dr Jennifer Brooker from Australia held the following workshops:

- **Job vs. Career** : Was held on 28th of March 2017. The request was to deliver a 2-hour workshop to a group of 30 girls on Monday and repeat again the following morning to a mixed gender group of 30 on jobs vs careers, at Young Men Christian Association in Kisumu. The intention to repeat the workshop on Tuesday was quickly replaced with a different set of activities as those who attended on Tuesday had also participated in the Monday workshop. 120 girls participated.
- **Mentoring Workshop** - Make Me Smile Kenya, was held on the 26th of March 2017. The focus of the workshop was put on an overview of mentoring, including the history of mentoring, and communication skills required for such a role. A total of 27 people participated. All of the women were mentors for the DREAMS program (Determined, Resilient, Empowered, AIDS-FREE, Mentored and Safe- Is a program targeting girls of between 10 and 24 years with the aim of reducing unplanned pregnancies and reducing new HIV-Aids incidences.) , each responsible for between 100 – 120 girls who are divided into three cohorts.

Gitta Griffioen and Hanne Peerenboon from Netherlands held a workshop entitled “**Prevention of sexual abuse in residential youth care**”. The workshop was held on the 27th of March 2017 and it gathered 36 local professionals.

Psychosocial Support for children affected during post-election Violence

Kenya election conducted on 8th August 2017 ended in chaos and was characterized by violence and loss of property among some citizens. The violence involved the police and protesters who expressed their anger of disappointment towards alleged incredible election process. The violence



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that saw at least 20 people including children dead was witnessed in most slums in both Kisumu and Nairobi. It is sad that children who were very innocent were involved; they watched their parents being clobbered by the police, some were angered because their parents/ relatives were shot to death, some watched their mothers and sisters being raped while others lost property.

This ordeal by nature impacted negatively on psychosocial well-being and development of the child which subjects children to care and protection. These children need immediate intervention to help them overcome psychological pain. Targeted schools within areas that were highly affected included; Pandpieri, Nanga, Nyamasaria, Manyatta, Kudho, Chiga and St. Francis Nyamonge Primary School.

Other International Events and Conferences

FICE Kenya was privileged during the year to be represented in other events outside Kenya. Among these were: FICE Africa Conference – South Africa, Two teleconference meetings, FICE AU – Vienna general Assembly, FICE Hungary Conference marking 30 years of FICE Europe.

New Membership:

During the year 2017, Seven organizations were admitted by FICE Kenya as new members. The seven were: Kamigwambo Ahero CBO, Owade River Water Resources Users Association, Support For Tropical Initiatives In Poverty Alleviation (STIPA), Kakoko Self Help Group, Keswida Youth Group, Heshima Kenya and Restoring Hope Ministry.



ANCES Luxembourg - Association nationale des communautés éducatives et sociales ASBL / Lëtzebuerger Fachverband fir Sozial Aarbecht, Bildung an Erziehung - Full member

President: Charles Schmit

Members: 157

New members: 20

Projects realized:

- AIFRIS - Participation in the event in Canada, research, training and practices in social works.

Impact: to be updated and develop our international network

Pascale MARCHAL-GRIVEAUD, who represented the ANCES at the AIFRIS congress in Montréal, 6-8 July 2016: "Solidarities in question and in acts: what recompositions?" ANCES is now a member of the CA of AIFRIS through the contribution of Pascale MARCHAL-GRIVEAUD.

Creation of a virtual group with IRPS colleagues from France (Lorraine, Champagne, Ardennes) and colleagues from Tunis to reflect on an international strategy (réseau Sud Américain).

Participation in the DBSH Professional Congress in Berlin in September 2016.

Participation in the EU Children's Rights Forum in Brussels 2016 and 2017.

- Interreg-Projekt „Eur&Qua“(2017-2021) EU-Projekt Children's rights behind bars, 2013-2016

Interreg-Projekt EUR&QUA (Luxembourg, Lorraine, Wallonie), 2016- 2019, Title: Development of a cross-border area for the international protection of children, Improving the cross-border supply of services and equipment

The participation of ANCES in this project is still open. - Cross-border children's rights, for 4 countries and 5 regions, on borders children.

Impact: to create a network for the "Great Region"- EU-Projekt Children's rights behind bars, 2013-2017

Final Conference in Brussels - Handover of the Handbook on the Review Mechanisms of Children's Rights in Detention, Sandie RICHARD, Charel SCHMIT- Various events, to inform our members and share knowledge.

Impact: develop our members' numbers...etc.



Participation in events:

- In Superior Council for Child and Family Assistance, Fernand SCHINTGEN. The general position of the Sitzung statt.
- In the UNESCO-Commission, Charel SCHMIT
- 26.5.2016: meeting of the national commission
- 20.10.2016: meeting of the national commission
- Rendezvous of UNESCO: Practices of Philosophy with children (Wed 23.11.16 / 19:00 / Rotundas)
- 28.6.2017: meeting of the national commission
- 23.11.2017: meeting of the national commission
- In der National Coalition on the Rights of the Child (CNDE), Sandie RICHARD, Charel SCHMIT



FICE Netherlands - Full member

President: Gitta Griffioen

Members: 30 organizations and approximately 50 friends

New members: 2 new members and 2 left. Due to reorganizations and mergers our number of members declines.

Projects realized:

- Careleavers expert meeting, with as a great result the website www.leavingcareinEurope

In the framework of this project, young people and experts in the field of care-leaving from 7 different countries met to exchange experiences with each other. Together they worked on building a website with best practices. In three days time, young people made short films in which they talk about assistance that has worked well for them.

Many best practices have already been described on the website: www.leavingcareineurope.com

Public events:

- **Careleavers conference to present the results of the expert meeting.**
- **The exchange week FICE Netherlands en FICE Finland**

The exchange week took place in June 2017.

The purpose of the exchange between Finland and the Netherlands was to compare the system, set up in the Netherlands to the Finnish system.

Other activities:

FICE Netherlands developed a charity calendar with pictures from the professional exchange in Kenya. The calendar is being sold in the Netherlands and all the income from it will be used for funding social projects in Kenya.

Participation in events:

"Voor de jeugd dag" - a national inspiration day for youth policymakers.



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FICE Romania - Full member
President: Prof. Toma Mares
Members: over 7000 members
New members: about 300 new members

Projects realized:

FICE Romania has designed, funded and developed social projects and programs that, through value and impact, have become a source and resource for the sustainability of its members' concerns, coupled with partner initiatives. We list some actions that have enjoyed national participation, success and continuity over time:

- "Being a parent - helping you to help yourself"
- " Know and decide"
- "The Joy of Reading" Festival, for which I submitted the National Education Calendar (CAEN) project for MEN
- The "Collective Solidarity" Campaign, initially initiated by FICE Romania several years ago and consistently carried out not only in the form of actions for the collection and donation of goods but also - especially - as opportunities for education in the spirit of cooperation, cooperation, supporting children, young people, families, engaging teachers, parents, local partners. At the level of 2017, it is worth noting the actions carried out by the subsidiaries and communities of FICE Romania in Bucharest and in the counties of Calarasi, Caras-Severin, Neamt
- Campaign "19 Days of Activism to Prevent and Combat Abuse against Children and Youth", a program launched by the Women's World Summit Foundation (WWSF), Switzerland. The experience gained since 2012, the year when our organization conducted its first national campaign to prevent child abuse and violence together with WWSF, led to the campaign "19 days of activism for preventing and combating abuses against children and young people" in 2017, over 200,000 students from nearly 1,000 schools in 26 counties.

The potential for civic activism of FICE Romania consisted also in actions carried out at central, local and local level, such as: symposiums, conferences, roundtables on topical issues, press articles addressing pressing issues of child education, their formation as future citizens. Their themes covered a broad area: preventing and combating violence, reducing school drop-out, the impact of electronic games, making children's leisure time, ecological education, entrepreneurship education, moral values and values in civic education, health education and healthy lifestyle. Such actions took place in Bucharest and in the counties of Vaslui, Teleorman, Caras-Severin, Iasi, Satu-Mare, Calarasi, Neamt, Constanta, Giurgiu, Arges, Suceava and Alba.

FICE Romania has successfully organized exhibitions and art competitions, open and engaging designed for pupils, preschools and teachers for children from placement centres. Such exhibitions were presented within the Senate of Romania as one of the results of the National Festival "The Joy



of Reading" (June-July 2017), as well as the campaign "19 days of activism for preventing and combating abuses against children and young people" (1 -19 November 2017).

Particular attention was paid to the knowledge and analysis of the situation of children with parents who have left work in other countries. Generally speaking, the broad problem of the infant and adolescent universe has been approached in close connection with family elements, living conditions.

In the summer of 2017, FICE Romania continued the program "Another way of spending holidays - Holiday Clubs FICE", an initiative launched in the summer of 2016, directly involved in organizing activities in holiday clubs, in urban and rural localities in Calarasi, Giurgiu, Neamt, Vaslui. Also, FICE Romania contributed directly to the endowment of these clubs with cultural, sporting, etc. materials. The active participation of children and the opinions of adults have convinced us that it is necessary to maintain and even extend these forms of leisure time organization on holidays.

Also in 2017, FICE Romania has been involved in the implementation and refinement of the government's decision to grant a food supplement to pupils, claiming it to be materialized mainly in the form of a warm meal. We welcome the takeover and support of our proposal with sustainable adaptations.

Events realized:

- Seminar "Games - Toys. Educational valences in the world of children; examples of good practice" (November 2017). The event was organized in partnership with the "Tribuna Invatamantului" and the "Avram Iancu" Gymnasium School of Bucharest
- The National Seminar "The Role of the Community in Preventing Family Separation" (October 2017), in partnership with DGASPC Vaslui and Padureni City Hall, Vaslui County
- International Seminar "Strategic and Operative Management in the Social Protection of the Child. Monitoring, Evaluation, Efficiency ", organized in May 2017 under the patronage of the Romanian Senate (Committee for European Affairs), together with one of the constant partners, Association of Directors of DGASPCs (AD-DGASPC), in a common approach to those two major areas targeted in all activities undertaken by the organization, education and social assistance, proposing within it the promotion of viable training models for social, public and private social services managers, aimed at social protection of the child, in order to improve public policies, child and family protection practices
- National Conference "Prevention of Child Abuse and Violence. Public Policy Responsible in Promotion of the Rights of the Child", organized at the Parliament Palace on November 16, 2017, with the support of the National Authority for the Protection of Children's Rights and Adoption, the Association of Directors of General Directorates for Social Assistance and Child Protection (AD-DGASPC) and the Association Romanian Communes (ACoR)
- Activities organized in many cities and communities

In the same vein, it is appreciated by Tribuna Invatamantului Magazine that it is receptive to the calls, programs and initiatives launched in 2017 by FICE Romania, making them accessible to a large audience of pre-university, academic and research backgrounds as well as authorities.

To capitalize on the experience gained by the Romanian specialists participating in the CIF-PEP Program Switzerland, FICE Romania, through the Calarasi Branch, in partnership with DGASPC Calarasi and Dragalina City Hall, organized in June 2017 the national seminar "The Romanian-Swiss Realities, compared to working arrangements for child, young, and family social assistance". The



event, in addition to the dissemination component, made it possible to exchange real views and ideas for a comparative study between the systems in the two countries.

In the area of professional training and continuous training of child protection specialists, several activities were organized in Constanta and Iasi counties.

FICE Romania responded and participated at the 20th anniversary of FICE Europe, held in September 2017 in Hungary in Esztergom, where the Romanian delegation, made up of specialists and two young children from the child protection system, had an active and positive appreciation both at the youth camp (the film camp) and at the anniversary, where Romania presented the opening speech.

Other events:

2017, FICE Romania has been involved in the implementation and refinement of the government's decision to grant a food supplement to pupils, claiming it to be materialized mainly in the form of a warm meal. We welcome the takeover and support of our proposal with sustainable adaptations.

In 2017, FICE Romania carried out a specialized publishing activity at high levels of professionalism by publishing the issue of the Child Social Protection magazine, edited by FICE Romania, with thematic numbers, focused on issues of scientific interest in the field of education and social protection.

At the same time, many of the papers presented at the international scientific meetings organized by FICE Romania have appeared in volumes that can be useful tools for education, training and protection of children ("Strategic and Operative Management in Child Social Protection. Monitoring, Evaluation and Efficiency", at SEMNE Publishing House and "The child's attitude in the game - expression of the parental model", at TIPARG Publishing House).

Participation in events:

Initiatives, opinions and achievements highlighted by FICE Romania have benefited from a convincing media coverage, the interest of several press agencies, publications and radio and television stations materializing in presentations with a visible impact. In 2017 there were examples of media presence in activities carried out by FICE Romania and the taking over and dissemination of information provided by FICE Romania media institutions such as Tribuna Invatamantului, AGERPRES National Agency, Amos News Agency, Radio Romania Actualities, Radio Romania Cultural, TVR, Prima TV, www.stiriutile.ro, www.cursdeguvernare.ro, DC News, publications, local radio and TV stations.



Association of Professionals for Children and Family Support “FICE Srbija”- Full member
President: Zeljka Burgund
Members: 26 group members (organizations and institutions in the Youth care system)
New members: 1

Project realized:

FICE Serbia realized some important projects in 2017.

Ongoing project- Establishing new social service “Parent Line” as a support telephone counseling program for parents in Serbia (2016-2018), Leaving Care project “Supporting Care Leavers through strengthening their capacities for independent life”

Also we supporting more activities for raising competences of professionals/our members through the Study visit in Netherlands, Academia Project, as well as Leaving Care Conference in Orvelte, Netherlands as a support of Care Leavers in Serbia

Events organized:

FICE Serbia organized in March 2017 Leaving Care Conference, with more than 60 participants, and President of FICE Inter was present.

Also FICE Serbia was part of International training “PRIDE Program for Foster and Adopt Parents”, with the goal of developing foster Care in Bosnia and Herzegovina. 23 PRIDE trainers was trained.

We organized also, PRIDE training for SOS Children Village in Kraljevo, for 24 participants and Round table “Together for Children and Parents”, as a prevention and raising awareness of citizens related to peer violence *around 50 participants and Minister for social affairs opened the Conference

Other activities:

At the beginning of June, “FICE Srbija” organized, in cooperation with Hungarian Directorate for social care from Budapest, participation of group of children and care givers Youth Talent Festival in Budapest.

During May, June and July “FICE Srbija” realized preparations for the group of five young people who are preparing to leave system of alternative care in order to represent our country at “FICE INTERNATIONAL” Congress, and to participate in the process of creating world standards for leaving care.

Participation in events:

FICE Serbia was invited as a participant (with it’s members) in some Conferences and meetings.

It is important to mention some of them as UNICEF, Center for Children Rights Serbia, Foundation of SOS Children Villages Serbia, etc...



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FICE South Africa

President: Mr. Elwin Gallant – National President

Members: 16866

New members: 658

Project realized:

FICE South Africa designed a new program called Isibindi Ezikoleni which means Isibindi in schools. The Isibindi Ezikoleni program intends to provide a holistic and integrated child and youth care response to the needs of adolescent girls and boys in secondary schools. The design of the Isibindi Ezikoleni program is informed by the protective assets approach, which focuses on building the social, health, and economic assets of adolescents (with a strong focus on adolescent girls, including LGBT girls) so that they can avoid HIV infection, teenage pregnancies, sexual and gender-based violence and other risks.

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The Programme is being piloted in schools in partnership with the Department of Education in the KwaZulu-Natal and Free State Provinces of South Africa.

Events organized:

FICE Africa popularly known as NACCW holds biannual conferences, in 2017 the 21st biannual conference was held in Kimberly in the Northern Cape Province on 4th to 6th July 2017. 922 delegates attended the conference with 52 international delegates including delegates of FICE Africa from Zambia, Lesotho, Kenya and Ghana. Other countries represented were Canada, Australia, Austria, Lebanon, the United Kingdom and USA and the President of FICE International Mr. Hermann Radler and his wife. The theme of the conference was Moving Child and Youth Care Work into a new area.

FICE South Africa is currently in a fifth year partnership with the Department of Social Development to roll out the Isibindi model. A pre-conference was held on the 3rd July to dialogue on the impact of the Isibindi Program. Approximately 120 delegates from the FICE South Africa (NACCW), Isibindi Implementing Partners and Social Development Department attended this pre-conference.

Conference was blessed to receive messages of support and inspiration from the following renowned leaders:

Alongside the main conference was a youth conference with 143 youth from all provinces of South Africa. The theme of the youth conference was “Holistic Professional Child & Youth Care Practice experienced through the eyes of a child”. The presentation by the youth was well received by the



conference. It was one of the highlights of conference of 2017. They used dancing, poems, songs and narratives.

Other activities:

FICE South Africa (NACCW) continues to roll out the Isibindi model. Isibindi model was developed in South Africa by NACCW to respond to the needs of orphaned and vulnerable children. The Isibindi “Circle of Courage” model aims to create safe and caring communities in the context of HIV/AIDS through the delivery of community-based child and youth care services by trained and qualified child and youth care workers (CYCWs). The model is recognized by the South African Department of Social Development as a best practice.

Developed by the National Association of Child Care Workers (NACCW) in 2001, the Isibindi model provides the sector with an opportunity to develop a large cadre/workforce of community-based CYCWs to provide services to children in line with provisions of the Children’s Act pertaining to prevention, early intervention and child protection.

The model is implemented on a social franchise basis. It is called a franchise because partner organizations adopt and implement a tried and tested model developed by NACCW that is supported by government and funders with strict standards set for the monitoring of the work. The NACCW plays a facilitation and quality assurance role.

FICE Africa continues to share the Isibindi model called Isibindi without Borders with other interested countries. In partnership with UNHCR and Zambian Association of Child and Youth Care Workers the Maheba Camp project in Zambia continues to develop and reach out to the needy refugee children.

In Lebanon, through the partnership with FICE International and the Himaya organization the children continue to benefit from the Safe Parks, a model created and shared by FICE South Africa.

Participation in events:

Ms Zeni Thumbadoo – Deputy Director of FICE South Africa is the Deputy Chairperson of Global Alliance. Several meetings were held during the course on the year with focus Social Service Workforce. A delegation from South Africa including Government Department of Social Development and UNICEF South Africa attended the 4th Annual Global Social Service Workforce Alliance Symposium on Case Management and the Social Service Workforce in Washington, DC

Mr Donald Nghonyama – Deputy Director of FICE South Africa attended the High Commissioner’s Dialogue- “Towards a global compact on refugees - external schedules and the CRRF preliminary progress update in Switzerland - Geneva.



FICE Spain - Full member

President: David Astiz

Members: 9

New members: 1

In 2017, FICE Spain prepared a Project proposal for pilot projects/preparatory actions managed by the European Parliament. The project proposal focused on the topic “Development of highly specialized care services addressed to specifically support non accompanied refugee and migrant minors in Europe”. The project proposal has been accepted and currently a call for Proposals with the topic of the Project proposal is being developed by the Asylum, Migration and Integration Fund (AMIF) managed by the European Commission.

FICE Spain has also participated in several Project proposals.

Project Proposal for H2020 as collaborator at EQUI---PROVENANCE will enable partners to work together to build a Collaborative Participatory ICT Platform to enable diverse citizens who use public services throughout Europe to experience improved data sharing, senses of ownership, services provision and interactive tools of governance.

Project proposal for COST programme as an observer at the action proposes the creation of a pan-European family support network, under which family support and parenting policies are included, combining both common goals across states parties and the recognition of the specificities of cultural and families contexts.

1. In 2017 FICE Spain, together with the Catalan Federation of Institutions offering Care and Education to Children and Adolescents (FEDAIA) organized a cycle of 4 seminars focussing on the evolution of the model of attention of children and adolescents at risk. Organizations of FICE Spain and from the Catalan region participated in the seminars that counted with an average of 20-30 participants at each session. The topics of the seminar were the following:

a. 17 January 2017. Seminar on the “Evolution in the model of attention to risk child: transition model from institutional care to community based care. Theoretical framework of reference in Europe”

b. 14 February. Seminar on “Children care. A review of the last 20 years of children care in Spain, Catalonia and Europe”.

c. April 3 2017. Seminar "Ethics in the professional practice in the framework of a new attention model of children at risk.

d. May 17 2017, Seminar on " The care Model children at risk. Is there a model change? Good practices ".



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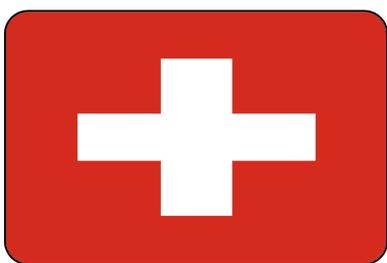


2. Conference Towards an effective implementation of community-based Services in the system of child care. 23 - 24 November 2017, CIVICAN, Av. de Pío XII, 2, 31008 Pamplona, Navarra (Spain)

On 23 and 24 November 2017 took place the Conference “Towards an effective implementation of community-based services in the system of child care” in Pamplona (Navarra, Spain). The two day conference was a Eurochild's member led event, organized by the member organization and Opening Doors National Coordinator in Spain, FICE Spain and hosted by the organization Kamira. S. Coop. The event counted also with financial support from La Caixa Banking Foundation (<https://obrasociallacaixa.org/es/>). The Conference aimed at promoting an effective transition towards community-based services in children and youth care sector and specifically to raise awareness regarding effective implementation of community-based care services; to contextualize new national legislation with current EU DI trends and frameworks and to provide examples of good practices to encourage its effective implementation.

Participated in:

- Eurochild General Assembly. 4-6 April 2017. FICE Spain is member of Eurochild. As member of this European Network, FICE Spain participated at its General Assembly
- FICE International Kenya. FICE International Federal Council (CF) and Conference “Child and Youth Care in a Developing World – Global Perspective”, which will take place on March 28 – 29, 2017 in ACACIA HOTEL in Kisumu, Kenya.
- Opening Doors for Europe's Children meetings, 19&20 April 2017 Mundo J building, Rue de l' Industrie, 10, 1000 Brussels
- IFCO Conference and Opening Doors Workshops and meetings, placed in Malta, 1-5 of November



FICE Switzerland - Full member

President: Rolf Widmer

Members: 80 Institutional Members 30 Individual Members

Projects realized:

The Quality4Children interest group is part of FICE Switzerland and has been working for the implementation of the children's rights for children in challenging life situations over the past year, too. The letter on the life situation of unaccompanied minors seeking asylum was answered by Federal Councilor S. Sommaruga. The cooperation agreement with PA-CH and Integras expired in 2017 and should be signed again, stating that Q4C can work independently and freely. PA-CH and Integras have not signed this contract and will be contacted for cooperation in the future for individual projects.

Public events:

In connection with the General Assembly of FICE Switzerland, the innovative concept and work of the Tipiti Learning and Work Centre for unaccompanied minor refugees was presented in St. Gallen.

FICE Switzerland is one of the first signatories of the "No violence against children" campaign.

FICE Switzerland has participated in the Swiss consultation on the Swiss Federal Law on Support for the National Human Rights Institution (MRIG).

Other activities:

FICE Switzerland again participated in the organization and implementation of the International Professional and Cultural Exchange Program for Social workers in Switzerland of the CIF (Council of International Fellowship). In 2017 7 people from Romania, Hungary, Turkey, Kyrgyz Republic and USA participated.

In cooperation with the International Social Service (Switzerland), FICE Switzerland continues to support the establishment and further development of the Safe Parks project for children and adolescents from Syria and Iraq.



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In 2017 it has become possible to set up safe parks in 10 locations and organize training for the accompanying persons. Approximately 2,500 children now take advantage of this offer every week. The aim is to expand the offer for 8,000 children.

In 2017, FICE Schweiz once more gave professional and financial support to the two follow-up projects in Bulgaria and Bosnia & Herzegovina of the Youth-Practices-Exchange of the FICE International Congress in 2013. Both projects have the goal of increasing adolescents' chances of integration in the labor market.

FICE Switzerland also gave expert support to the project „Creating Futures. Collaborative Quality Development of Child and Youth Homes in Hungary and Switzerland“. This project by the Zürich University of Applied Sciences also counts with the expert advice of Hungarian FICE member NENESZ and has the goal of increasing the participating homes' organizational capacity to enable young people to take life into their own hands and develop and realize their own ideas of the future.

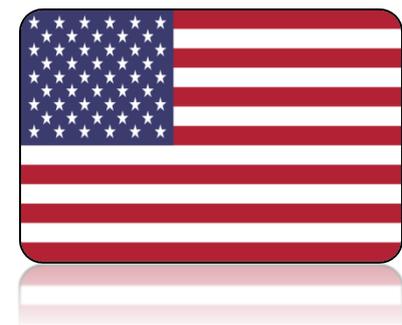
Participation in events:

Anna Schmid represented FICE Switzerland at FICE Brazil's 4th Conference on Quality of Residential Care Services for Children and Adolescents on 4 and 5 December in São Paulo with participation in the organization of the young peoples' workshop, a panel discussion and a presentation of the project "Creating Futures".



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FICE USA - Full member
President: Dennis W. Felty
Members: 5
New members: -

Projects realized:

Support Aspire Youth in South Africa of \$4,900.00 USD to fund counselor of children program position in 2016.

Additional support of Chance Children's Home of \$4,400 in December 2016 to support meals/extras for children over the Christmas holiday when normal funders take holiday.

Support of additional 300 EU to cover scholarship costs for the 2016 FICE Congress.

Public events:

Organized the Disability Working Group along with partners which is held each year in September in New York, NY to coincide with the Clinton Global Initiative Annual Meeting - bringing members with international interests around disability issues to the table to discuss widening awareness of children and adults with disability world wide

Other activities:

Provided training and consultation around disability issues to organizations in India and Moldova. Continue to run initiatives in both Moldova and India around serving individuals living in institutions to move onto community settings with family/community supports. Both initiatives continue to operate successfully.

Lost a dear member of our Board; Carol Kelley from California. Carol worked tirelessly on behalf of children and families and her contributions will surely be missed.

Participation in events:

Participated in the last Annual Meeting of the Clinton Global Initiative in New York in September. Two Members traveled to Vienna to participate in the FICE Congress in 2016. Offered a discounted pre-registration for any interested individuals/organizations in the US to attend the 2016 FICE Congress. Fifteen individuals representing eight states attended at the discounted rate.



5. FICE International Federal Council, Conference and Professional exchange in Kenya

In the period from 26 March to 2 April FICE International carried out Federal Council meeting, Conference, Professional Exchange visit and Study Visits in Kenya. The events were organized by FICE Kenya in cooperation with FICE International and FICE Austria.

On 26 and 27 March professionals from FICE National Sections in Austria, the Netherlands, Serbia, Croatia, Bulgaria and Australia, as well as a representative of the partner organization RELAF from Argentina, took part in a professional exchange with local organizations. They had a chance to observe the daily activities and work of these organizations. Each of the participating professionals spent the evening and night with the family of their Kenyan counterparts, which allowed them to immerse fully in the atmosphere of this lovely country, to gain understanding about the life of the Kenyan family and community. They were warmly welcomed and shared moments of friendliness, mutual understanding and acceptance, cultural exchange.



28 March was the day of the Federal Council meeting of FICE International. Delegates from Austria, the Netherlands, Serbia, Bulgaria, Australia, South Africa, Zambia, Scotland, as well as the representative of RELAF. Representatives of membership applicants from Croatia and Bangladesh were also present at the meeting. The Federal Council accepted four new associate members: FICE Croatia, FICE Denmark, FICE Bangladesh and SOS Children's



villages International. The meeting began with a short memorial of Carol Kelly, who passed away a short time before the events in Kenya. All of the delegates who knew her shared memories and experiences that they had with her throughout the years.



A conference on the topic “Child and youth care in a developing world - global perspectives” took place on 29 March. Distinguished experts from Africa, Europe, Latin America, Asia and Australia shared different points of view on the topic, related to the specific problems in their region. Each of the panels was followed by a heated professional discussions.

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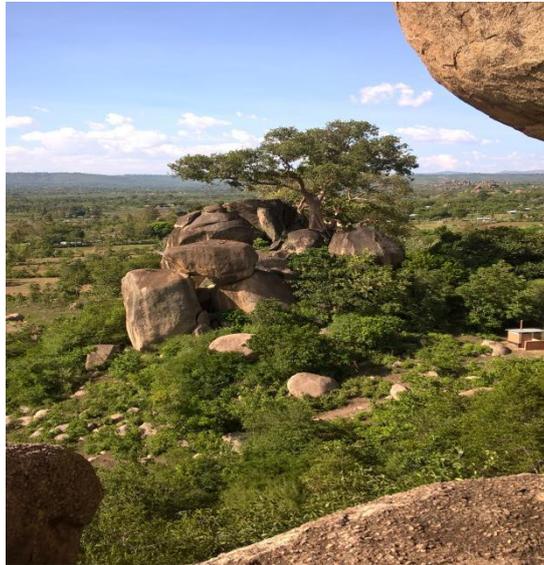
After the conference, the participants enjoyed together traditional food, music and dances during the “Cultural night”. It contributed to their full immersion in the atmosphere and traditions of Kenya. After the long and tiring day everyone was eager to take part in this celebration of African culture. The programme continued with a short theatre, prepared by a group of talented young people. Using acting and comedy, the youth presented a very serious problem, that professionals in Kenya are facing, namely early pregnancies.

In the next day, the programme continued with visits to local institutions and organizations, providing social services for children and young people at risk.





Afterwards the participants had the chance to visit one of the most famous landmarks of Kisumu - “Kit Mikayi” and to watch the sunset over the Lake Victoria.



The next days presented a real adventure for the participants - a safari in the National Game Resort “Masai Mara”. The delegates had a chance to enjoy the beautiful nature and to observe various animals in their natural environment. The meeting with the Masai tribe also contributed to the full immersion of the participants in the traditions of Kenya. They were warmly welcomed and learned interesting stories about the tribe’s way of living, which has been preserved throughout the years and still follows the traditions of their ancestors.



Undoubtedly, this was an extraordinary experience both on the professional and cultural point of view.